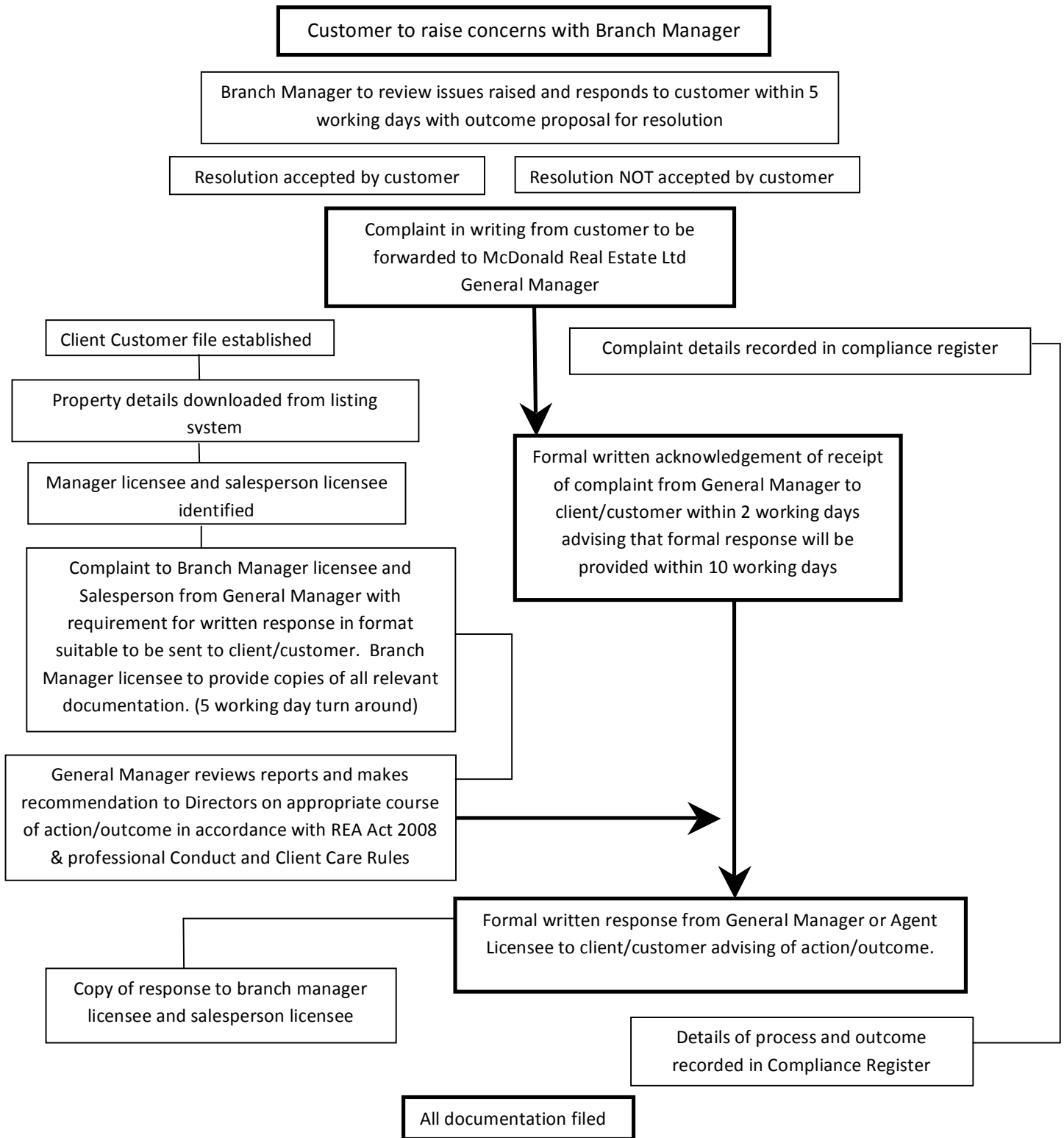


MCDONALD REAL ESTATE LTD IN-HOUSE COMPLAINT PROCESS

(Real Estate Agents Act 2008 – Professional Conduct and Client Care Rules)



Note: This process does not preclude the matter from being referred to the Real Estate Agents Authority.

The Authority may be contacted at:

The Real Estate Agents Authority
 c/-PO Box 25-063
 Wellington 6146
 New Zealand
www.reaa.govt.nz

